

PATIENT INSTRUCTION

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Instructions for patients coming in for examination

New Children's Hospital, CN (KNF) unit

Place of examination and registration

Clinical Neurophysiology (KNF), 7th floor, enter via the entrance D
New Children's Hospital, Stenbäckinkatu 9, Helsinki.

If you are arriving via the parking garage of the New Children's Hospital, enter from the elevator lobby D.

The New Children's Hospital uses self-registration kiosks, which are located in the elevator lobbies of the D wing and of the parking garage. Use one of these registration kiosks to register for your appointment by using your child's Kela card or personal identity code when you arrive to hospital. The kiosk will provide you with instructions on how to get to your appointment. Registration is a two-stage process: please register again at a self-registration kiosk when you arrive to the Clinical Neurophysiology Unit. If you need help, the ward secretary is available to assist you with registering. If-registration kiosk when you arrive to the Clinical Neurophysiology Unit. If you need help, the ward secretary is available to assist you with registering.

Preparing for arrival

To prepare your child for the hospital visit at home, it is good to talk about why you are going to the hospital and what will happen there. The child may ask a lot of questions and parents may not always know the answers. We can help you with these questions after you arrive to the hospital. You can find further information online at www.hus.fi

Cancelling and changing appointments

Please contact the Clinical Neurophysiology Unit, tel. 09 471 80500 as soon as possible if the scheduled appointment is not suitable for you, the child falls ill or is in danger of catching an infectious disease (pox of some sort, gastroenteritis, the flu etc.), or if the child has been in a hospital abroad.

Parking and public transport

The New Children's Hospital has a parking garage with a limited number of parking spaces. Drive into the parking garage from the left side end of the New Children's Hospital. Additionally, there is a limited number of paid parking spaces around the hospital grounds. It is worth having a look at public transport routes, timetables and connections before coming to the hospital. More information: www.hus.fi > In English > Medical care > Hospitals > Meilahti hospital area

Fees

Outpatient Clinic appointments are free of charge. You will be fined for missed and not cancelled appointments. Further information and the fee amounts can be found at www.hus.fi > In English > Patients > Patient fees

Please give feedback to us

Your opinion is very important to us. It helps us to improve our services. You can give feedback in writing at the time of your appointment or alternatively by answering our online survey at: www.hus-imaging.fi > Give Feedback.

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