Some of our invoices to patients are delayed in February

HUS is experiencing patient billing delays. Delays concern the patients and clients in the following areas or units:

- Hyvinkää. Lohja, and Porvoo hospital areas
- Jorvi, Peijas and Raseborg hospitals
- Gynecology and Obstetrics, and Psychiatry services in capital area.

**The delays do not require any action from our patients or clients.** Following two changes will take place:

1. We will be sending out February invoices during March and April.
2. As soon as it is possible, we will inform other healthcare units, for example city or municipality hospitals, about transactions that count towards the patient’s annual maximum limit for healthcare costs.

The delayed billing is caused by HUS implementing a new billing management system in 2020.

We apologize for the delay and any inconvenience it may cause.

Patient Billing, HUS Asvia

Tel. 09 471 78550 (Mo – Fri 9 am – 3 pm) or email potilaslaskutus@hus.fi. Our customer service may be disrupted. We ask for patience.