PATIENT INSTRUCTIONS ON MAISA VIDEO APPOINTMENTS

Sign up with Maisa and create a Maisa account. Strong authentication (electronic banking personal identity codes) is required when creating an account.

You can use Maisa on a computer, smart phone or tablet.

Install both Maisa and Maisa Video Appointment applications on your mobile device.

Set Google Chrome as the default browser.
JOINING MAISA VIDEO APPOINTMENTS

Log in to the video appointment via the Maisa homepage:
• use the Event List link (Video Visit) or
• hover over the calendar and click Video Visit in the window that opens
Prepare for the appointment by completing your background information.

Select ‘Start the video visit’ to join the appointment. The appointment opens in a new window.

The link becomes active 15 minutes before the appointment.